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Thuraya Prepaid Plus SIM

No activation fee. The Thuraya Prepaid Plus SIM is usable within the complete Thuraya footprint.

- Initial credit 10 units.
- SIM card validity: Initial SIM card validity is 1 year starting with the first call. The SIM card is cancelled if the first call is not made within 6 months from the date of activation.
- Annual Renewal Fee: The annual renewal fee is 39 units and is deducted automatically from the current balance. The SIM card remains active as long as this fee can be deducted from the balance.
- Upon expiry, account balance is reset to zero and the account enters the 90-day grace period (Incoming calls are still possible).
- If account is not refilled within the grace period, it will be deactivated and the number will be lost.
- Customers are advised to initiate a call from their Prepaid SIM cards if they have not done any activity for 12 months so that it can be established that these accounts are in an active status. If no outgoing call is generated by these SIM cards within 12 months then Thuraya will start charging these accounts a monthly dormancy fee of 19 units. The fee will be deducted from the recent balance. If not enough balance is left the SIM cards will be deactivated.

CALLING RATES

Calling Rates Voice / Data / Fax	
Thuraya to Thuraya	1.19 units / minute
Thuraya to Band 1	1.49 units / minute
Thuraya to Band 2	4.99 units / minute
Thuraya to Band 3	8.00 units / minute
Dial Up Internet Service (1722)	0.99 units / minute
SMS per 160-character message	0.49 units / SMS
GmPRS data service	3.5 units / MB

Voice calls increment is 60 seconds, GmPRS increment is 100 kByte

BAND 1

Band 1
All destinations within the Thuraya footprint that do not belong to Band 2 or Band 3.

BAND 2

Band 2			
Inmarsat A	Inmarsat B	Inmarsat M	Inmarsat Mini M
Globalstar			
Cuba	East Timor		

BAND 3

Band 3			
Inmarsat BGAN	Inmarsat BGAN HSD	Inmarsat B HSD	Inmarsat M4 HSD
Iridium	Australia Satellite		
Ascension	Cook Island	Diego Garcia	Kiribati
Montserrat	Nauru Islands	Niue	Papua New Guinea
Sao Tome	Solomon Islands	St. Helena	Tuvalu
Vanuatu	Wallis and Futuna	Samoa Western	

OTHER CALLING RATES

Service	Short Code	Charge
Voice		
Prepaid Main Menu	150	free
1. Scratch Card Refill		
2. Know own Thuraya Number		
3. Change Language		
Prepaid Account Interrogation	151	3 free interrogations per day. Additional interrogation is charged 0.42 units / minute
Voice Mail Access	123	Thuraya -Thuraya voice call
Leave a message to a Thuraya Voice Mail Box	124	Thuraya -Thuraya voice call
"Call for all" Prepaid Calling Card Access (English)	155	free
"Call for all" Prepaid Calling Card Access (Arabic)	156	free
"Call for all" Prepaid Calling Card Access (French)	157	free
Help Desk	100	0.42 units / minute
Internet Dial-Up Service	1722	Thuraya –Thuraya data/fax call charge
SMS		
SMS for Scratch Card Refill	150	SMS charge
Send SMS to 150 (message – 14- digit scratch card PIN code, starting and ending with #). Example: #56874269425987#		
SMS for Prepaid Account Interrogation	151	SMS charge
Scratch Card Refill through Direct Dialling	160	free (normal SMS charge for wrong attempt)
Dial 160 followed by 14-digit scratch card PIN code. Press 'Dial'		
Password Acquisition for ThurayaMail	1134	SMS charge

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SMS to activate GmPRS	1133	One time fee of 20 units
Password Acquisition (to enable subscribers to acquire information over the web)	1522	SMS charge
Location Determination	1300	SMS charge
CallMeBack Service (Send a notification to another person to call you back (Like Emergency service) and it will only work when you don't have credit in your Thuraya account.)	1755	
Emergency Number(s) for position sending via SMS text message		
Qatar	974999	
Ukraine	380442122123	
Ukraine Medical	380442354142	
Ukraine Fire	380442123991	free
Nigeria	8821646600317	
Austria	43222112	
Switzerland 1	41316344111	
Switzerland 2	41918142146	
Switzerland 3	341276065656	

DATA SERVICE VIA GMPRS

GmPRS stands for **Geo mobile Packet Radio Service** and provides an IP-based packet data service at speeds up to 60/15 kbps download/upload. Its "Always on" principle means that you may connect as long as you want and pay only for data traffic sent or received. Thuraya GmPRS billing increment is 100 kByte.

SMS, TEXT MESSAGES

Please send text messages to the phone as email in the following manner

sms@smsr.thuraya.com

Subject: 0088216XXXXXXXXXX

or from Thuraya to Thuraya directly to the Thuraya phone no.: 0088216XXXXXXXX

Text messages (by SMS or email) to the Thuraya phone no. are stored on Thuraya's server for 7 days and will be deleted if they are not retrieved before from the satellite telephone.

VOICE MAIL BOX

The voice mail box is default deactivated on each SIM card. To activate it, register on the Thuraya network, select the menu

7 Settings

2 Call options

2 Call forwarding

select one of the call types

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- 1 All voice calls
- 2 Busy
- 3 No answer (phone is registered on Thuraya network, call not picked up)
- 4 Not reached (phone is switched off or not registered on Thuraya network)

After confirming OK select on the next menu 1 Voice mail. After confirming OK, the setting change is transmitted via satellite to the Thuraya server.

To retrieve messages and configuration, reach the answering machine by dialling 123. A maximum of 5 voice messages will be stored. After that, no further messages are accepted. Existing messages should therefore be deleted in the voice menu (at the end of the announcement) in order to receive new ones.

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