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## Inmarsat BGAN Prepaid from AST

### UNITS PER SERVICE TYPE

| BGAN Service type<br>Tariff Plan                        | Measure    | Unit Geographic Prepay |                    |                  | Unit<br>Basic<br>Prepay |
|---|------------|------------------------|--------------------|------------------|-------------------------|
|   |            | China                  | Southern<br>Africa | South<br>America |                         |
| Standard IP (Global)                                    | per MB     | 10.01                  | 10.01              | 10.01            | 9.10                    |
| Standard IP (In China)                                  | per MB     | 6.00                   | N/A                | N/A              | N/A                     |
| Standard IP (In Southern Africa)*                       | per MB     | N/A                    | 6.00               | N/A              | N/A                     |
| Standard IP (In South-America)**                        | per MB     | N/A                    | N/A                | 4.00             | N/A                     |
| Voice calls to fixed                                    | per minute | 1.00                   | 1.00               | 1.00             | 1.00                    |
| Voice calls to cellular                                 | per minute | 1.20                   | 1.20               | 1.20             | 1.20                    |
| Voice calls to<br>BGAN/FBB/SBB/GSPS                     | per minute | 0.76                   | 0.76               | 0.76             | 0.76                    |
| Voice calls to SPS                                      | per minute | 2.00                   | 2.00               | 2.00             | 2.00                    |
| Voice calls voicemail                                   | per minute | 1.00                   | 1.00               | 1.00             | 1.00                    |
| SMS   | per SMS    | 0.50                   | 0.50               | 0.50             | 0.50                    |
| ISDN  | per minute | 7.00                   | 7.00               | 7.00             | 7.00                    |
| Streaming 32 kbps                                       | per minute | 3.60                   | 3.60               | 3.60             | 3.60                    |
| Streaming 64 kbps                                       | per minute | 6.90                   | 6.90               | 6.90             | 6.90                    |
| Streaming 128 kbps                                      | per minute | 12.00                  | 12.00              | 12.00            | 12.00                   |
| Streaming 176 kbps                                      | per minute | 17.00                  | 17.00              | 17.00            | 17.00                   |
| Streaming 256 kbps                                      | per minute | 20.70                  | 20.70              | 20.70            | 20.70                   |
| Streaming 384+ kbps                                     | per minute | 29.00                  | 29.00              | 29.00            | 29.00                   |
| HDR Half Channel Asymmetric<br>64 down, 325 kbps upload | per minute | 20.70                  | 20.70              | 20.70            | 20.70                   |
| HDR Half Channel Symmetric<br>325 kbps                  | per minute | 28.00                  | 28.00              | 28.00            | 28.00                   |
| HDR Full Channel Asymmetric<br>64 down, 650 kbps upload | per minute | 32.00                  | 32.00              | 32.00            | 32.00                   |
| HDR Full Channel Symmetric<br>650 kbps                  | per minute | 38.00                  | 38.00              | 38.00            | 38.00                   |
| <b>BGAN Voice to MSS Service:</b>                       |            |                        |                    |                  |                         |
| Inmarsat B  | per minute | 3.40                   | 3.40               | 3.40             | 3.40                    |
| Inmarsat M  | per minute | 2.90                   | 2.90               | 2.90             | 2.90                    |
| Inmarsat Mini-M   | per minute | 2.50                   | 2.50               | 2.50             | 2.50                    |
| Inmarsat GAN/Fleet/Swift Voice                          | per minute | 2.50                   | 2.50               | 2.50             | 2.50                    |
| Inmarsat Aero Voice                                     | per minute | 4.90                   | 4.90               | 4.90             | 4.90                    |
| Iridium Voice   | per minute | 11.00                  | 11.00              | 11.00            | 11.00                   |
| Globalstar Voice  | per minute | 8.00                   | 8.00               | 8.00             | 8.00                    |
| Thuraya Voice   | per minute | 5.00                   | 5.00               | 5.00             | 5.00                    |
| Other MSS Carriers                                      | per minute | 6.90                   | 6.90               | 6.90             | 6.90                    |

- \* Botswana, Lesotho, Mozambique, Namibia, South Africa, Swaziland & Zimbabwe
- \*\* Argentina, Bolivia, Brazil, Chile, Colombia Ecuador, French Guiana, Guyana, Paraguay, Peru, Suriname, Uruguay, and Venezuela

### BILLING INCREMENTS AND MINIMUM DURATION

Background IP: minimum duration of 50 KByte with billing increments of 10 KByte

Voice: minimum duration of 30 seconds with billing increments of 15 seconds

### VALIDITY OF VOUCHERS AND VOUCHER DENOMINATIONS

| Units | Validity* |
|-------|-----------|
| 0     | 30 days   |
| 50    | 90 days   |
| 500   | 180 days  |
| 1,000 | 365 days  |
| 2,500 | 365 days  |
| 5,000 | 365 days  |

\* Upon redemption of a voucher, the units will be added to the existing balance on a subscription and the expiry date of the units on the subscription will be the date falling at the end of the balance extension period from redemption of a voucher or the existing balance expiry date of the subscription, whichever is later. Exception is the Voucher with 0 units, Users can redeem multiple 30 day extension vouchers on the same day and the total extension period will be cumulative. **Note:** As soon as the balance is 0 the expiry date of the SIM is set to the recent date. Nevertheless it is possible to redeem a voucher at any time

### MULTILINGUAL VOICE RESPONSE SYSTEM (VRS)

For account balance information and top ups, users can dial 591# (free of charge) from their Inmarsat BGAN terminal. By default the VRS is set to English but there is a multi-language option in the Main Menu. To change the language, press 3 and the caller is prompted in the target language to select his language of choice. When dialled from a BGAN terminal the chosen VRS language value will be stored by the system.

The following languages are available to choose from: English, French, Arabic, Japanese, Mandarin, Portuguese, Russian and Spanish. Check Balance There are 3 ways to check your remaining balance:

1. Through the BGAN terminal by dialling 691# (free of charge)
2. Through a land line by dialling +870772000591, you will be asked to type in your phone number without 00 at the beginning (870776...)

### AST CUSTOMER SERVICE\*

1. Through the BGAN terminal by dialling 33# (free of charge)

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