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## Thuraya Prepaid NOVA Plus SIM

No activation fee. The Thuraya Prepay NOVA Plus SIM is usable within the complete Thuraya coverage area.

- Initial 10 units credit. This credit is valid for 30 days from date of first call. After this period remaining credit units will expire.
- To finally complete the activation, a first call must be made within 6 months, to prevent the SIM will be deactivated again. An automatic voice prompts you to select the language for voice mail box. German is not available, for English press 1. Afterwards the call will be put through to the dialled number. The one-year validity of SIM is starting with this first call.
- Annual Renewal Fee: The annual renewal fee is 39 units and will be deducted automatically from the current balance. The SIM card remains active as long as this fee can be deducted from the balance.
- If the renewal fee cannot be deducted due to less balance, the expiry process will start with grace period rules

	First 90 days	Next 275 Days
Outgoing calls	Not Allowed	Not Allowed
Incoming calls	• Allowed	• Allowed
Top-Up	• Allowed	• Allowed
Remaining Balance	• Valid	Expired

After 365 days the SIM will be deactivated and the phone no. expires if no top up was made. You may reactivate the SIM with no confirmation getting the lost phone no. back.

- Customers are advised to initiate a call from their Prepaid SIM cards if they have not done any activity over 12 months. This to confirm the accounts are in an active status. If no outgoing call is made within 12 months Thuraya will start charging a monthly dormancy fee of 19 units. The fee will be deducted from the recent balance. If there is not enough credit left, the above-mentioned rules of the grace period apply.

## CALLING RATES

Voice Calling Rates originated from Zone E	
Thuraya to Thuraya	0.85 units / minute
Thuraya to Band 1	0.90 units / minute
Thuraya to Band 2	5.09 units / minute
Thuraya to Band 3	8,10 units / minute
SMS per 160-character message	0.35 units / SMS
Data service GmPRS	3.5 units / MB

Voice Calling Rates originated from outside Zone E	
Thuraya to Thuraya	1.25 units /minute
Thuraya to Band 1	1.85 units /minute
Thuraya to Band 2	6.02 units /minute
Thuraya to Band 3	9.65 units /minute
SMS per 160-character message	0.35 units / SMS
Data service GmPRS	3.5 units / MB

Call billing increment is 60 seconds, GmPRS billing increment is 100 kByte

## ZONE E

Zone E			
Albania	Andaman Sea	Andorra	Arafura Sea
Armenia	Asia Pacific	Austria	Azerbaijan
Banda Sea	Bangladesh	Bay of Bengal	Belarus
Belgium	Bhutan	Bo Hai	Bosnia and Herzegovina
British Indian Ocean	Brunei	Bulgaria	Burundi
Cambodia	Cameroon	Celebes Sea	China
Coral Sea	Coral Sea Island	Croatia	Cyprus
Czech Rep	Denmark	East China	East Timor
Equatorial Guinea	Eritrea	Estonia	Federal State of Micronesia
Fiji	Finland	Flores Sea	France
Gambia	Georgia	Germany	
Ghana	Gibraltar	Greece	
Guam	Guernsey	Guinea	
Guinea Bissau	Gulf of Thailand	Hungary	Iceland
India	Indian Ocean	Indonesia	Ireland
Isle of Man	Italy	Japan	Java Sea
Jersey	Kara Sea	Kazakhstan	Kenya
Kiribati	Korea Bay	Korea North	Korea South
Korea Strait	Kyrgyzstan	Laos	Latvia
Lebanon	Liberia	Liechtenstein	Lithuania
Luxembourg	Makassar Strait	Malawi	Malaysia
Maldives	Malta	Mauritania	Moldova
Monaco	Mongolia	Montenegro	Mozambique
Myanmar	Nepal	Netherlands	New Caledonia
New Guinea	New Zealand	Norfolk Island	North Macedonia

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Northern Mariana Island	Norway	Pacific Ocean	Palau
Papua	Paracel Island	Philippines	Poland
Portugal	Romania	Russia	Rwandese
San Marino	Sea Marshal Is	Sea of Japan	Selat Karimata
Senegal	Serbia	Sierra Leone	Singapore
Slovakia	Slovenia	Solomon Island	Somalia
South China Sea	Spain	Spartly Island	Sri Lanka
Strait of Malacca	Sulu Sea	Sweden	Switzerland
Taiwan	Taiwan Strait	Tajikistan	Thailand
Timor Sea	Tunisia	Tuvalu	Uganda
Ukraine	United Kingdom	Uzbekistan	Vanuatu
Vietnam	Yellow Sea	Zambia	Zimbabwe

**BAND 1**

Band 1			
Afghanistan	Alaska	Albania	Algeria
Andorra	Angola	Anguilla	Antigua
Antilles	Argentina	Armenia	Aruba
Australia	Austria	Azerbaijan	Bahamas
Bahrain	Bangladesh	Barbados	Belarus
Belgium	Belize	Benin	Bermuda
Bhutan	Bissau	Bolivia	Bosnia and Herzegovina
Botswana	Brazil	Brunei	Bulgaria
Burkina	Burundi	Cambodia	Cameroon
Canada	Canary Is	Cape Verde	Cayman
Central African Rep	Chad	Chile	China
Christmas Is	Colombia	Comoros ordan	Congo B
Costa Rica	Cote d'Ivoire	Croatia	Cyprus
Czech Rep	Denmark	Djibouti	Dominica
Dominican Rep	Ecuador	Egypt	El Salvador
Equatorial Guinea	Eritrea	Estonia	Eswantini
Ethiopia	Faeroe Islands	Falkland Islands	Faso
Fiji	Finland	France	French Guyana
French Polynesia	Gabon	Gambia	Georgia
Germany	Ghana	Gibraltar	Greece
Greenland	Grenada	Guadeloupe	Guam
Guatemala	Guinea	Guinea	Guyana

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Haiti	Hawai	Honduras	Hong Kong
Hungary	Iceland	India	Indonesia
Iran	Iraq	Ireland	Italy
Jamaica	Japan	Kazakhstan	Kenya
Korea North	Korea South	Kuwait	Kyrgyzstan
Laos	Latvia	Lebanon	Lesotho
Liberia	Libya	Liechtenstein	Lithuania
Luxembourg	Macau	Madagascar	Malawi
Malaysia	Maldives	Mali	Malta
Marshal Is	Martinique	Mauritania	Mauritius
Mayotte	Mexico	Micronesia	Moldova
Monaco	Mongolia	Montenegro	Morocco
Mozambique	Myanmar	Namibia	Nepal
Netherlands	Netherlands	New Caledonia	New Guinea
New Zealand	Nicaragua	Niger	Nigeria
North Macedonia	Norway	Oman	Pakistan
Palau	Palestine	Panama	Papua
Paraguay	Peru	Philippines	Poland
Portugal	Puerto Rico	Qatar	Reunion
Romania	Russia	Rwandese	Samoa US
San Marino	Saudi Arabia	Senegal	Serbia
Seychelles	Sierra Leone	Singapore	Slovakia
Slovenia	Somalia	South Africa	Spain
Sri Lanka	St. Kitts and Nevis	St. Lucia	St. Pierre Miquelon
St. Vincent	Sudan	Suriname	Sweden
Switzerland	Syria	Taiwan	Tajikistan
Tanzania	Thailand	Togo	Tonga
Trinidad & To	Tunisia	Turkey	Turkmenistan
Turks & Caicos	UAE	Uganda	UK
Ukraine	Uruguay	USA	Uzbekistan
Vatican	Venezuela	Vietnam	Virgin Is. UK
Virgin Is. USA	Yemen	Zaire - Congo K	Zambia
Zanzibar	Zimbabwe		

**BAND 2**

<b>Band 2</b>			
Cuba	East Timor	Globalstar	Inmarsat A
Inmarsat B	Inmarsat M	Inmarsat mini M	

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**BAND 3**

Band 3			
Ascension	Australia Satellite	BGAN HSD	Cook Is.
Diego Garcia	Inmarsat BGAN	Inmarsat B-HSD	Inmarsat M4-HSD
Iridium	Kirbati	Montesserrat	Nauru Is.
Niue	Samoa Western	Sao Tome	Solomon Is.
St. Helena	Tavalu	Wallis & Futuna	<b>Other destination</b>

**OTHER CALLING RATES**

Service	Short Code	Charge
<b>Voice</b>		
Prepaid Main Menu		
1. Scratch Card Refill	150	free
2. Know own Thuraya Number		
3. Change Language		
Prepaid Account Interrogation	151	3 free interrogations per day.
Voice Mail Access	123	Thuraya -Thuraya voice call
Leave a message to a Thuraya Voice Mail Box	124	Thuraya -Thuraya voice call
"Call for all" Prepaid Calling Card Access (English)	155	free
"Call for all" Prepaid Calling Card Access (Arabic)	156	free
"Call for all" Prepaid Calling Card Access (French)	157	free
Help Desk	100	0.42 units per minute
Internet Dial-Up Service	1722	Thuraya –Thuraya data/fax call charge
<b>SMS</b>		
SMS for Scratch Card Refill		
Send SMS to 150 (message – 14-digit scratch card PIN code, starting and ending with #). Example: #56874269425987#	150	normal SMS charge
SMS for Prepaid Account Interrogation	151	normal SMS charge
Scratch Card Refill through Direct Dialling		
Dial 160 followed by 14-digit scratch card PIN code. Press 'Dial'	160	free (normal SMS charge für wrong attempt)

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Password Acquisition for ThurayaMail	1134	normal SMS charge
SMS to activate GmPRS	1133	One time fee of 20 units
Password Acquisition (to enable subscribers to acquire information over the web)	1522	normal SMS charge
Location Determination	1300	normal SMS charge
CallMeBack Service (Send a notification to another person to call you back (Like Emergency service) and it will only work when you don't have credit in your Thuraya account.)	1755	
Emergency Number(s) for position sending via SMS text message		
Qatar	974999	
Ukraine	380442122123	
Ukraine Medical	380442354142	
Ukraine Fire	380442123991	free
Nigeria	8821646600317	
Austria	43222112	
Switzerland 1	41316344111	
Switzerland 2	41918142146	
Switzerland 3	341276065656	

### DATA SERVICE VIA GMPRS

GmPRS stands for **Geo mobile Packet Radio Service** and provides an IP-based packet data service at speeds up to 60/15 kbps download/upload. Its "Always on" principle means that you may connect as long as you want and pay only for data traffic sent or received. Thuraya GmPRS billing increment is 100 kByte.

### SMS, TEXT MESSAGES

Please send text messages to the phone as email in the following manner

[sms@smsr.thuraya.com](mailto:sms@smsr.thuraya.com)

Subject: 0088216XXXXXXXXXX

or from Thuraya to Thuraya directly to the Thuraya phone no.: 0088216XXXXXXXXXX

Text messages (by SMS or email) to the Thuraya phone no. are stored on Thuraya's server for 7 days and will be deleted if they are not retrieved before from the satellite telephone.

### VOICE MAIL BOX

The voice mail box is default deactivated on each SIM card. To activate it, register on the Thuraya network, select the menu

- 7 Settings
- 2 Call options
- 2 Call forwarding

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then select one of the call types

- 1 All voice calls
- 2 Busy
- 3 No answer (phone is registered on Thuraya network, call not picked up)
- 4 Not reached (phone is switched off or not registered on Thuraya network)

After confirming OK select on the next menu 1 Voice mail. After confirming OK, the setting change is transmitted via satellite to the Thuraya server.

To retrieve messages and configuration, reach the answering machine by dialling 123. A maximum of 5 voice messages will be stored. After that, no further messages are accepted. Existing messages should therefore be deleted in the voice menu (at the end of the announcement) in order to receive new ones.

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