

info@m-cramer.de  
www.m-cramer-satellitenservices.de  
www.m-cramer.shop  
www.sim-ticket.de

VAT: DE262663625

m-cramer Satellitenservices  
Matthias Cramer  
Holzhofallee 7  
64295 Darmstadt  
Tel: +49-(0)6151-2784 880  
Fax: +49-(0)6151-2784 885  
Mobil: +49-(0)163-2864 622



## Thuraya Prepaid NOVA Plus SIM

No activation fee. The Thuraya Prepay NOVA Plus SIM is usable within the complete Thuraya footprint.

- Initial 10 units credit.
- SIM card validity: Initial SIM card validity is 1 year starting with the first call. The SIM card is cancelled if the first call is not made within 6 months from the date of activation.
- Annual Renewal Fee: The annual renewal fee is 39 units and is deducted automatically from the current balance. The SIM card remains active as long as this fee can be deducted from the balance.
- Upon expiry, account balance is reset to zero and the account enters the 90-day grace period (Incoming calls are still possible).
- If account is not refilled within the grace period, it will be deactivated and the number will be lost.
- Customers are advised to initiate a call from their Prepaid SIM cards if they have not done any activity for 12 months so that it can be established that these accounts are in an active status. If no outgoing call is generated by these SIM cards within 12 months then Thuraya will start charging these accounts a monthly dormancy fee of 19 units. The fee will be deducted from the recent balance. If not enough balance is left the SIM cards will be deactivated.

Voice Calling Rates originated from Zone E	
Thuraya to Thuraya	0,85 units per minute
Thuraya to Band 1	0,90 units per minute
Thuraya to Band 2	5,09 units per minute
Thuraya to Band 3	8,10 units per minute
SMS per 160-character message	0,35 units

Voice Calling Rates originated from outside Zone E	
Thuraya to Thuraya	1,25 units per minute
Thuraya to Band 1	1,85 units per minute
Thuraya to Band 2	6,02 units per minute
Thuraya to Band 3	9,65 units per minute
SMS per 160-character message	0,35 units

Calls are charged at 60 seconds increments.

GmPRS: 3,5 units per MB (**G**eo **m**obile **P**acket **R**adio **S**ervice)

Zone E			
Albania	Fiji	Liechtenstein	Selat Karimata
Andaman Sea	Finland	Lithuania	Senegal
Andorra	Flores Sea	Luxembourg	Serbia
Arafura Sea	France	Macedonia	Sierra Leone
Armenia	Gambia	Makassar Strait	Singapore
Asia Pacific	Georgia	Malawi	Slovakia
Austria	Germany	Malaysia	Slovenia
Azerbaijan	Ghana	Maldives	Solomon Island
Banda Sea	Gibraltar	Malta	Somalia
Bangladesh	Greece	Marshall Islands	South China Sea
Bay of Bengal	Guam	Mauritania	Spain
Belarus	Guernsey	Moldova	Spratly Islands
Belgium	Guinea	Monaco	Sri Lanka
Bhutan	Guinea-Bissau	Mongolia	Strait of Malacca
Bo Hai	Gulf of Thailand	Montenegro	Sulu Sea
Bosnia and Herzegovina	Hungary	Mozambique	Sweden
British Indian Ocean Territory	Iceland	Myanmar	Switzerland
Brunel Darussalam	India	Nepal	Taiwan
Bulgaria	Indian Ocean	Netherlands	Taiwan Strait
Burundi	Indonesia	New Caledonia	Tajikistan
Cambodia	Ireland	New Zealand	Thailand
Cameroon	Isle of man	Norfolk Island	Timor Sea
Celebes Sea	Italy	Northern Mariana Islands	Tunisia
China	Japan	Norway	Tuvalu
Coral Sea	Java Sea	Pacific Ocean	Uganda
Coral Sea Islands	Jersey	Palau	Ukraine
Croatia	Kara Sea	Papua New Guinea	United Kingdom
Cyprus	Kiribati	Paracel Islands	Uzbekistan
Czech Republic	Korea Bay	Philippines	Vanuatu
Denmark	Korea Strait	Poland	Vietnam
East China Sea (Dong Hai)	Korea, North	Portugal	Yellow Sea (Huang Hai)
East Timor	Korea, South	Romania	Zambia
Equatorial Guinea	Kyrgyzstan	Russian Federation	Zimbabwe
Eritrea	Laos	Rwanda	
Estonia	Latvia	San Marino	
Federal State of Micronesia	Liberia	Sea of Japan	

m-cramer Satellitenservices

Holzhofallee 7  
D-64295 Darmstadt  
Phone: +49-(0)61 51-27 84 880  
Fax: +49-(0)61 51-27 84 885  
Mobile: +49-(0)163-286 46 22

Pohland-Passage, Schandauer Str. 34  
D-01309 Dresden  
Phone: +49-(0)351-3177 8003  
Fax: +49-(0)351-3177 8005  
Mobile: +49-(0)177-245 13 18

Band 1			
Afghanistan	Croatia	Jamaica	Norway
Alaska	Cyprus	Japan	Oman
Albania	Czech Republic	Jordan	Pakistan
Algeria	Denmark	Kazakhstan	Palau
Andorra	Djibouti	Kenya	Palestine
Angola	Dominica	Korea North	Panama
Anguilla	Dominican Republic	Korea South	Papua New Guinea
Antigua	Ecuador	Kuwait	Paraguay
Argentina	Egypt	Kyrgyzstan	Peru
Armenia	El Salvador	Laos	Philippines
Aruba	Equatorial Guinea	Latvia	Poland
Australia	Eritrea	Lebanon	Portugal
Austria	Estonia	Lesotho	Puerto Rico
Azerbaijan	Ethiopia	Liberia	Qatar
Bahamas	Faeroe Islands	Libya	Reunion
Bahrain	Fiji	Liechtenstein	Romania
Bangladesh	Finland	Lithuania	Russia
Barbados	France	Luxembourg	Rwandese
Belarus	French Guyana	Macau	Samoa US
Belgium	French Polynesia	Macedonia	San Marino
Belize	Gabon	Madagascar	Saudi Arabia
Benin	Gambia	Malawi	Senegal
Bermuda	Georgia	Malaysia	Seychelles
Bhutan	Germany	Maldives	Sierra Leone
Bolivia	Ghana	Mali	Singapore
Bosnia and Herzegovina	Gibraltar	Malta	Slovakia
Botswana	Greece	Marshall Islands	Slovenia
Brazil	Greenland	Martinique	Somalia
Brunei	Grenada	Mauritania	South Africa
Bulgaria	Guadeloupe	Mauritius	Spain
Burkina Faso	Guam	Mayotte	Sri Lanka
Burundi	Guatemala	Mexico	St. Kitts and Nevis
Cambodia	Guinea	Micronesia	St. Lucia
Cameroon	Guinea Bissau	Moldova	St. Pierre & Miquelon
Canada	Guyana	Monaco	St. Vincent
Canary Islands	Haiti	Mongolia	Sudan
Cape Verde	Hawaii	Morocco	Suriname
Cayman	Honduras	Mozambique	Swaziland
Central African Rep.	Hong Kong	Myanmar	Sweden
Chad	Hungary	Namibia	Switzerland
Chile	Iceland	Nepal	Syria
China	India	Netherlands	Taiwan
Christmas Islands	Indonesia	Netherlands Antilles	Tajikistan
Colombia	Iran	New Caledonia	Tanzania

m-cramer Satellitenservices

Holzhofallee 7  
D-64295 Darmstadt  
Phone: +49-(0)61 51-27 84 880  
Fax: +49-(0)61 51-27 84 885  
Mobile: +49-(0)163-286 46 22

Pohland-Passage, Schandauer Str. 34  
D-01309 Dresden  
Phone: +49-(0)351-3177 8003  
Fax: +49-(0)351-3177 8005  
Mobile: +49-(0)177-245 13 18

Band 1			
Comoros	Iraq	New Zealand	Thailand
Congo B.	Ireland	Nicaragua	Togo
Costa Rica	Israel	Niger	Tonga
Cote d'Ivoire	Italy	Nigeria	Trinidad & Tobago
Tunisia	United Kingdom	Venezuela	Zaire – Congo K.
Turkey	Ukraine	Vietnam	Zambia
Turkmenistan	Uruguay	Virgin Islands UK	Zanzibar
Turks & Caicos	USA	Virgin Islands USA	Zimbabwe
UAE	Uzbekistan	Yemen	
Uganda	Vatican	Yugoslavia	

Band 2			
Cuba	Globalstar	Inmarsat B	Inmarsat mini M
East Timor	Inmarsat A	Inmarsat M	

Band 3			
Ascension	Inmarsat BGAN HSD	Montserrat	Solomon Islands
Australia Satellite	Inmarsat B HSD	Nauru Islands	St. Helena
Cook Islands	Inmarsat M4 HSD	Niue	Tuvalu
Diego Garcia	Iridium	Samoa Western	Vanuatu
Inmarsat BGAN	Kiribati	Sao Tome	Wallis and Futuna

m-cramer Satellitenservices

Holzhofallee 7  
 D-64295 Darmstadt  
 Phone: +49-(0)61 51-27 84 880  
 Fax: +49-(0)61 51-27 84 885  
 Mobile: +49-(0)163-286 46 22

Pohland-Passage, Schandauer Str. 34  
 D-01309 Dresden  
 Phone: +49-(0)351-3177 8003  
 Fax: +49-(0)351-3177 8005  
 Mobile: +49-(0)177-245 13 18

**Other Call Charges:**

<b>Other Call Charges</b>		
<b>Service</b>	<b>Short Code</b>	<b>Charge</b>
<b>Voice</b>		
Prepaid Main Menu	150	free
1. Scratch Card Refill		
2. Know own Thuraya Number		
3. Change Language		
Prepaid Account Interrogation	151	3 free interrogations per day.
Voice Mail Access	123	Thuraya -Thuraya voice call
Leave a message to a Thuraya Voice Mail Box	124	Thuraya -Thuraya voice call
"Call for all" Prepaid Calling Card Access (English)	155	free
"Call for all" Prepaid Calling Card Access (Arabic)	156	free
"Call for all" Prepaid Calling Card Access (French)	157	free
Help Desk	100	0.42 units per minute
Internet Dial-Up Service	1722	Thuraya –Thuraya data/fax call charge
<b>SMS</b>		
SMS for Scratch Card Refill	150	normal SMS charge
Send SMS to 150 (message – 14-digit scratch card PIN code, starting and ending with #). Example: #56874269425987#		
SMS for Prepaid Account Interrogation	151	normal SMS charge
Scratch Card Refill through Direct Dialling	160	free (normal SMS charge für wrong attempt)
Dial 160 followed by 14-digit scratch card PIN code. Press 'Dial'		
Password Acquisition for ThurayaMail	1134	normal SMS charge
SMS to activate GmPRS	1133	One time fee of 20 units
Password Acquisition (to enable subscribers to acquire information over the web)	1522	normal SMS charge
Location Determination	1300	normal SMS charge

m-cramer Satellitenservices

Holzhofallee 7  
D-64295 Darmstadt  
Phone: +49-(0)61 51-27 84 880  
Fax: +49-(0)61 51-27 84 885  
Mobile: +49-(0)163-286 46 22

Pohland-Passage, Schandauer Str. 34  
D-01309 Dresden  
Phone: +49-(0)351-3177 8003  
Fax: +49-(0)351-3177 8005  
Mobile: +49-(0)177-245 13 18

CallMeBack Service (Send a notification to another person to call you back (Like Emergency service) and it will only work when you don't have credit in your Thuraya account.)	1755	
Emergency Number(s) Within Any Country	999, 911, 112	free

### GmPRS:

GmPRS stands for Geo mobile Packet radio service. It is an IP-based packet data service via the Thuraya satellite at speeds up to 60/15 Kbit per seconds download/upload using Thuraya's second generation handsets. Its "Always on" principle means that you can connect as long as you want and pay only for data sent or received. Thuraya GmPRS billing increment is 100 kByte.

ThurayaMail account (5 MB) with the format: 88216XXXXXXXXX@thurayamail.com  
5 MB space on ThurayaCase for file transfer

m-cramer Satellitenservices

Holzhofallee 7  
D-64295 Darmstadt  
Phone: +49-(0)61 51-27 84 880  
Fax: +49-(0)61 51-27 84 885  
Mobile: +49-(0)163-286 46 22

Pohland-Passage, Schandauer Str. 34  
D-01309 Dresden  
Phone: +49-(0)351-3177 8003  
Fax: +49-(0)351-3177 8005  
Mobile: +49-(0)177-245 13 18