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## Thuraya Prepaid Plus SIM

No activation fee. The Thuraya Prepaid Plus SIM is usable within the complete Thuraya footprint.

- Initial 10 units credit. This credit is valid for 30 days from date of first call. After this period remaining credit units will expire.
- To finally complete the activation, a first call must be made within 6 months, to prevent the SIM will be deactivated again. An automatic voice prompts you to select the language for voice mail box. German is not available, for English press 1. Afterwards the call will be put through to the dialled number. The one-year validity of SIM is starting with this first call.
- Annual Renewal Fee: The annual renewal fee is 39 units and will be deducted automatically from the current balance. The SIM card remains active as long as this fee can be deducted from the balance.
- If the renewal fee cannot be deducted due to less balance, the expiry process will start with grace period rules

	First 90 days	Next 275 Days
Outgoing calls	Not Allowed	Not Allowed
Incoming calls	• Allowed	• Allowed
Top-Up	• Allowed	• Allowed
Remaining Balance	• Valid	Expired

After 365 days the SIM will be deactivated and the phone no. expires if no top up was made. You may reactivate the SIM with no confirmation getting the lost phone no. back.

- Customers are advised to initiate a call from their Prepaid SIM cards if they have not done any activity over 12 months. This to confirm the accounts are in an active status. If no outgoing call is made within 12 months Thuraya will start charging a monthly dormancy fee of 19 units. The fee will be deducted from the recent balance. If there is not enough credit left, the above-mentioned rules of the grace period apply.

## CALLING RATES

Calling Rates Voice / Data / Fax	
Thuraya to Thuraya	1.19 units / minute
Thuraya to Band 1	1.49 units / minute
Thuraya to Band 2	4.99 units / minute
Thuraya to Band 3	8.00 units / minute
Dial Up Internet Service (1722)	0.99 units / minute
SMS per 160-character message	0.49 units / SMS
GmPRS data service	3.5 units / MB

Voice calls increment is 60 seconds, GmPRS increment is 100 kByte

### BAND 1

Band 1			
All destinations within the Thuraya footprint that do not belong to Band 2 or Band 3.			

### BAND 2

Band 2			
Inmarsat A	Inmarsat B	Inmarsat M	Inmarsat Mini M
Globalstar			
Cuba	East Timor		

### BAND 3

Band 3			
Inmarsat BGAN	Inmarsat BGAN HSD	Inmarsat B HSD	Inmarsat M4 HSD
Iridium	Australia Satellite		
Ascension	Cook Island	Diego Garcia	Kiribati
Montserrat	Nauru Islands	Niue	Papua New Guinea
Sao Tome	Solomon Islands	St. Helena	Tuvalu
Vanuatu	Wallis and Futuna	Samoa Western	

### OTHER CALLING RATES

Service	Short Code	Charge
<b>Voice</b>		
Prepaid Main Menu	150	free
1. Scratch Card Refill		
2. Know own Thuraya Number		
3. Change Language		
Prepaid Account Interrogation	151	3 free interrogations per day. Additional interrogation is charged 0.42 units / minute
Voice Mail Access	123	Thuraya -Thuraya voice call
Leave a message to a Thuraya Voice Mail Box	124	Thuraya -Thuraya voice call
"Call for all" Prepaid Calling Card Access (English)	155	free
"Call for all" Prepaid Calling Card Access (Arabic)	156	free
"Call for all" Prepaid Calling Card Access (French)	157	free
Help Desk	100	0.42 units / minute
Internet Dial-Up Service	1722	Thuraya –Thuraya data/fax call charge
<b>SMS</b>		

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SMS for Scratch Card Refill  Send SMS to 150 (message – 14-digit scratch card PIN code, starting and ending with #). Example: #56874269425987#	150	SMS charge
SMS for Prepaid Account Interrogation	151	SMS charge
Scratch Card Refill through Direct Dialling  Dial 160 followed by 14-digit scratch card PIN code. Press 'Dial'	160	free (normal SMS charge for wrong attempt)
Password Acquisition for ThurayaMail	1134	SMS charge
SMS to activate GmPRS	1133	One time fee of 20 units
Password Acquisition (to enable subscribers to acquire information over the web)	1522	SMS charge
Location Determination	1300	SMS charge
CallMeBack Service (Send a notification to another person to call you back (Like Emergency service) and it will only work when you don't have credit in your Thuraya account.)	1755	
Emergency Number(s) for position sending via SMS text message		
Qatar	974999	
Ukraine	380442122123	
Ukraine Medical	380442354142	
Ukraine Fire	380442123991	
Nigeria	8821646600317	
Austria	43222112	
Switzerland 1	41316344111	
Switzerland 2	41918142146	
Switzerland 3	341276065656	free

### DATA SERVICE VIA GMPRS

GmPRS stands for **Geo mobile Packet Radio Service** and provides an IP-based packet data service at speeds up to 60/15 kbps download/upload. Its “Always on” principle means that you may connect as long as you want and pay only for data traffic sent or received. Thuraya GmPRS billing increment is 100 kByte.

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## SMS, TEXT MESSAGES

Please send text messages to the phone as email in the following manner

[sms@smsr.thuraya.com](mailto:sms@smsr.thuraya.com)

Subject: 0088216XXXXXXXXXX

or from Thuraya to Thuraya directly to the Thuraya phone no.: 0088216XXXXXXXX

Text messages (by SMS or email) to the Thuraya phone no. are stored on Thuraya's server for 7 days and will be deleted if they are not retrieved before from the satellite telephone.

## VOICE MAIL BOX

The voice mail box is default deactivated on each SIM card. To activate it, register on the Thuraya network, select the menu

- 7 Settings
- 2 Call options
- 2 Call forwarding

select one of the call types

- 1 All voice calls
- 2 Busy
- 3 No answer (phone is registered on Thuraya network, call not picked up)
- 4 Not reached (phone is switched off or not registered on Thuraya network)

After confirming OK select on the next menu 1 Voice mail. After confirming OK, the setting change is transmitted via satellite to the Thuraya server.

To retrieve messages and configuration, reach the answering machine by dialling 123. A maximum of 5 voice messages will be stored. After that, no further messages are accepted. Existing messages should therefore be deleted in the voice menu (at the end of the announcement) in order to receive new ones.

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