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GLOBAL SATELLITE PHONE SERVICES (GSPS)

Can be used with IsatPhone Pro and IsatPhone 2 Satellite Phone. IsatPhone phones can't be used with SIM cards from any other Service Providers.

UNITS PER SERVICE TYPE, VALID AS OF JULY 2023

Calls from GSPS to Service	Rate per Minute
Fixed Line	1.50
Cellular Phone	1.50
BGAN (Broadband Global Area Network)	1.50
SBB (Swift BroadBand)	1.50
FBB (Fleet BroadBand)	3.00
GSPS (Global Satellite Service)	1.50
Voicemail	1.50
Inmarsat Fleet / Swift	2.90
Inmarsat Aero	4.90
Iridium Voice	12.70
Thuraya Voice	5.80
Other MSS Carriers	8.00

Sending a SMS/email: 0.60 units per SMS/email (160 characters)

BILLING INCREMENTS AND MINIMUM DURATION

A minimum call duration of 15 seconds applies to all calls with a billing increment of 15 seconds thereafter. Each 15 second increment corresponds with varying unit charges based on the rates from the table above.

VALIDITY OF VOUCHERS AND VOUCHER DENOMINATIONS

Units	Validity *
0	30 days
100	90 days
250	180 days
500	365 days
1,000	365 days
2,500	365 days
5,000	365 days

* Upon redemption of a voucher, the units will be added to the existing balance on a subscription and the expiry date of the units on the subscription will be the date falling at the end of the balance extension period from redemption of a voucher or the existing balance expiry date of the subscription, whichever is later. Exception is the Voucher with 0 units, Users can

redeem multiple 30 days extension vouchers on the same day and the total extension period will be cumulative.

MULTILINGUAL VOICE RESPONSE SYSTEM (VRS)

For account balance information and top ups, users can dial 591 from their IsatPhone. This call is free of charge.

By default the VRS is set to the English language. However there is a multi-language option in the Main menu. To change the language, press 3 and the caller is prompted in the target language to select his language of choice. When dialled from an IsatPhone the chosen VRS language value will be stored by the system.

The following languages are available to choose from: English, French, Arabic, Japanese, Mandarin, Portuguese, Russian and Spanish.

CHECK BALANCE

1. Press *106# while connected to the network to have your airtime balance displayed as text on your phone.
2. Use the Menu > Settings > Prepay > Balance Inquiry

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